

Resetting Your Password

Go to the PD Portal
login page at:
<https://twc.csod.com>

Click on “Forgot
Username or
Password?”

Texas Adult Education and Literacy
Professional Development Portal



Welcome to Cornerstone OnDemand. | [Please Sign-in](#)

Login

Username:

Password:

[Forgot Username or Password?](#)

LOGIN

Need Help? Send an email to pdportal@tam.u.edu
Accounts become inactive after 6 months of no use.

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On the next screen, 1) type in your username (login credentials),
2) click that you are not a robot, and
3) click **Submit**.

Forgot password?
Please enter your User Name or User ID, and an email containing your password will be sent to you.

Login Credential:

I'm not a robot



Cancel

Submit

Within 15 minutes,
you should receive
an email. If you
don't, please check
your spam folder!

Don't know your username? Didn't receive an email? Continue reading.

Need More Assistance?

If you do not know your username OR you do not receive an email within 15 minutes with instructions on how to reset your password, please follow the steps below:

Email the PD Portal at PDportal@tamu.edu.

Please include "Password Reset" in your subject and your name and contact information in the message of the email.

After receiving a temporary password from the PD Portal Team,

- 1) type in your username,
- 2) type in the temporary password you just received, and
- 3) click **Login**.

! Reminder:
the temporary password will expire in 24 hours.

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Cornerstone
realize your potential

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Login

Username:

Password:

[Forgot Username or Password?](#) **LOGIN**

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! Almost done!
Continue reading.

Pick Your Own Password

Change Password

Your password has expired. Please change your password.

The new password must match the following criteria:

- * Passwords cannot have three or more consecutive same characters.
- * Passwords cannot be the same as any previous password.
- * Passwords must be 8 - 20 characters.
- * Passwords cannot have leading or trailing spaces.
- * Passwords cannot be the same as the Username, User ID, or email address.

Change Your Password

Current password

New password

Confirm password

Cancel

Save



Write down your new password and store it somewhere safe for future reference.

On the next screen,

- 1) type in the temporary password you just received into the “Current Password” box,
- 2) create a new password and type it in both the “New Password” AND “Confirm Password” boxes, and
- 3) click **Save**.

Write down your new password and save it in a safe place.