



## Web-Mobile System Requirements

For the best EnGen experience, we recommend that you keep your systems updated with the latest versions of the supported browsers and operating systems. We may support other browsers and operating systems, but we do not test on them.

For the Web application, EnGen supports provides full support for the following browsers:

- Chrome - current major version minus two
- Firefox - current major version minus two
- Edge - current major version minus two
- Safari - current major version

For the mobile applications, EnGen requires the following minimum mobile operating systems:

- Android 7.0+
- iOS 12.4+

The EnGen mobile app is available in both the Google Play Store and the App Store, and it is compatible with both phone and tablet. If you visit either store from your phone or tablet, you will be able to get the correct app for your device. If your device is running an earlier OS, you may not be able to find the app available for download.

### Bandwidth

#### Minimum requirements

- Download: 512 kbps
- Upload: 100 kbps

#### Recommended (required if live instruction is included)

- Download: 1024kbs
- Upload: 100 kbps

Live classes are offered via Bluejeans, a video-chat platform that requires a plugin that can be downloaded for free [here](#). Its system requirements can be found [here](#). Live classes can be delivered with speeds as slow as 1 Mbps. In order to attend them, you will need headphones or speakers, a microphone, and a webcam (optional).